

# Albedor Industries Guarantee 2021

Albedor Industries Thermo Formed doors are covered by an express warranty in the terms below.

This warranty is provided by Albedor Industries Pty Ltd ("Albedor") ACN 007 136 521. The benefits under this warranty (including its express duration) are in addition to and not intended to limit any other rights or remedies of consumers under a law in relation to which the warranty relates.

Albedor Industries Pty Ltd warrants that the door product is substantially free from defects for a period of 7 years from the date of first installation of the door. To the extent permitted at law, and subject to the following paragraph, Albedor Industries will, at its election repair or replace goods that are defective.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a "major failure" and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

The term "major failure" is defined in the Australian Consumer Law and includes but is not limited to where the goods are substantially unfit for the purpose for which such goods are commonly supplied and cannot easily and within a reasonable time be remedied to make them fit for such a purpose, or where the goods are unsafe.

The warranty does not cover defects or problems that arise due to you or any person installing the product (other than Albedor) causing the product to become of unacceptable quality, such as failure to take reasonable care of the product or damage caused by abnormal use or installation of the product.

For warranty to be honoured you must:

- Contact Albedor Industries by mail, phone or email as follows:  
7 Research Drive, Croydon South Vic 3136  
PO Box 1264 Croydon Vic 3136  
Ph: 03 9761 6330 email: [albedor@albedor.com.au](mailto:albedor@albedor.com.au)
- Submit proof of purchase: and
- Bear the costs associated with making the warranty claim (such as the sending in of proof of purchase).

We will then make a determination as to refund, replacement or repair in accordance with the above.

